

# **THE OHIO STATE DENTAL BOARD**

## **ANNUAL REPORT**

**FY 2008**



**TED STRICKLAND, GOVERNOR**

**Prepared by:**

**Lili C. Reitz, Esq.  
Executive Director  
Ohio State Dental Board**

October 3, 2008

Governor Ted Strickland  
77 South High Street, 30th Floor  
Columbus, Ohio 43215

Dear Governor Strickland:

We are pleased to provide you with the Annual Report of the Ohio State Dental Board (Board). This report summarizes the Board's licensing, enforcement and financial activities for fiscal year 2008.

As appointed public servants, the Board members are charged with protecting Ohio's consumers by ensuring that those who are licensed by the Board meet certain minimum education and training criteria to safely practice in Ohio. The Board must then monitor those licensees to ensure compliance with the laws and rules governing the profession.

The Board has been effective in its job to protect the public through licensing, enforcement and regulation. Further, we are making improvements proactively and as necessary, with patient safety as our primary concern.

In the area of licensure, the Board continues to support the need for an independent third party clinical assessment of candidates as a requirement for licensure in the state of Ohio. The Board is also working towards the goal of one national clinical licensure examination for dentists and dental hygienists. This has been a tremendous undertaking, and the Board supports the effort and is working to promote one clinical examination accepted in all jurisdictions across the United States.

In the area of regulation, several issues emerged over the past year. In response to stories that received media coverage, the Board updated its work authorization rule. The rule now requires that dentists obtain specific information concerning work being done by dental labs on their behalf, including materials, location where appliances are being fabricated, and information on any subcontractors that the lab uses. The updates to the rule were made to ensure that the dentist has the information needed to be assured that the appliances being made meet with his/her approval, and are of the utmost quality. This information is critical and can then be shared with the patient if and when necessary.

Other areas of interest include the new wave of teeth bleaching kiosks in malls and stores, and the use of botox and restalyn by dentists. These and other issues are on the radar and the Board will take whatever position necessary to ensure the public is being protected and that licensees are practicing safely and competently.

In the area of enforcement, our goal is to enforce the law and to protect the public. When the Board is presented with information that a licensee's skill's are questionable, we have to investigate these matters. In determining an appropriate resolution, the Board considers factors such as continuity of care and whether the public would be benefited if the licensee was taken out of practice, or rather, whether we can work with the licensee to address the areas that need attention, therefore allowing them to remediate and improve, while at the same time not hindering the care that is necessary for the patients.

The Board has streamlined its continuing education requirements that are often included in consent agreements and adjudication orders. Approved providers have been designated, and the licensee can choose among the providers to get the education needed. Further, the Board now requires an outcome assessment test to ensure that the education has been retained by the licensee. Additionally, the Board continues to utilize its Quality Intervention Program as another avenue for resolution when the case is appropriate.

The Board implemented an on-line renewal process, and the first group of licensees to renew was the dental assistant radiographers. Of the nearly 10,000 active dental assistant radiographers eligible for renewal, approximately, 70% renewed on-line. Dentists and dental hygienists also were able to renew on line, and we had even better response: out of approximately 15,000 renewal applicants, over 12,500 renewed on line. The on-line renewal allowed for office staff to process renewal requests in a much more timely fashion than the paper/mail renewal process. Further, the renewal applicants were provided the opportunity to give feedback about the process itself, and the vast majority of the feedback received was positive.

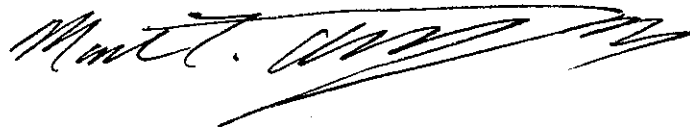
The goal of the Board is to provide efficient services to our population of licensees as well as to address the needs of Ohio's dental consumers. The Board wants to ensure that only qualified, competent, and ethical practitioners are treating the dental needs of the public. This ultimately results in an obvious benefit to the citizens of Ohio, and further, this promotes the integrity of the profession, for which we should all be proud to contribute in our respective capacities. The Board is constantly moving forward and it anticipates another exciting and complex year ahead.

Respectfully submitted,

THE OHIO STATE DENTAL BOARD



LILI C. REITZ, Esq.  
Executive Director



MARK T. ARMSTRONG, DDS  
Vice President



EDWARD R. HILLS, DDS  
Secretary

# The Ohio State Dental Board

## Annual Report - FY 2008

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The Ohio State Dental Board (Board) is the agency responsible for examining and licensing dentists, dental hygienists, and dental assistant radiographers for practice in Ohio. In addition, the Board administers and enforces Chapter 4715. of the Ohio Revised Code and Chapter 4715. of the Ohio Administrative Code and adopts rules establishing standards for the safe practice of dentistry and dental hygiene. The Board is responsible for acting on complaints through investigations, inquiries and inspections, and holding adjudication hearings pursuant to Ohio Revised Code Chapter 119. The Board is also responsible for monitoring continuing education compliance of its licensees. The Board keeps a register of all licensees and all disciplinary action taken against licensees

The Board is self-sustaining through means of fees derived from applications for initial licensure, renewal fees, late fines and other miscellaneous sources. The Board is fully funded through 4K9 operating fund for professional licensing boards. Fees generated in excess of the Board's budget remain part of this fund. The State Controlling Board must approve any adjustments in spending authority or funding allotments.

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### BOARD PERSONNEL

Current members of the Board include:

|                                           |             |
|-------------------------------------------|-------------|
| Mark T. Armstrong, D.D.S., Vice President | Troy        |
| Edward R. Hills, D.D.S., Secretary        | Cleveland   |
| Ketki B. Desai, D.D.S.                    | Columbus    |
| W. Chris Hanners, D.D.S.                  | Chillicothe |
| Berta I. Howard, D.D.S.                   | Hamilton    |
| Lawrence B. Kaye, D.D.S.                  | Akron       |
| Billie Sue Kyger, D.D.S.                  | Gallipolis  |
| Clifford Jones, R.D.H.                    | Cincinnati  |
| William G. Leffler, D.D.S.                | Massillon   |

|                            |           |
|----------------------------|-----------|
| Ann Naber, R.D.H.          | Bellbrook |
| Chad A. Readler, Esq.      | Columbus  |
| Linda R. Staley, R.D.H.    | Lima      |
| Douglas W. Wallace, D.D.S. | Fairfield |

## BOARD PERSONNEL

Present members of the Board office staff include:

|                           |                                   |
|---------------------------|-----------------------------------|
| Lili C. Reitz, Esq.       | Executive Director                |
| Eleanore Awadalla, D.D.S. | QUIP Coordinator                  |
| Jayne A. Smith            | Licensing Coordinator             |
| Linda A. Daubenmire       | Administrative Assistant          |
| Malynda K. Franks         | Executive Secretary               |
| Janet Martina             | Executive Secretary               |
| Alonda Hairston           | Secretary                         |
| Heidi Massaro             | QUIP Assistant/Compliance Officer |

Present members of the Board investigative staff include:

|                  |                         |
|------------------|-------------------------|
| Joseph P. Yonadi | Enforcement Supervisor  |
| Kathy Carson     | Enforcement Officer     |
| Gail Davis       | Enforcement Officer     |
| Mike Flugge      | Enforcement Officer     |
| Harry Pasku      | Enforcement Officer     |
| Larry Powell     | Enforcement Officer     |
| Barbara Palmucci | Investigative Assistant |

## CLINICAL EXAMINATIONS

The Ohio State Dental Board (Board) participated in the North East Regional Board, Inc. (NERB) examinations in December, 2007, and in April and May of 2008. The dental simulated clinical exam portion of the NERB is now administered for both dentists and dental hygienists at the Prometric Centers on an ongoing basis. The clinical portion of the NERB examination was conducted at The Ohio State University College of Dentistry on December 5-6, 2007 and May 16-17, 2008.

The clinical examination for dental hygienists was held at the following sites on the following dates:

April 4, 2008:

Youngstown State University, Youngstown

April 10-11, 2008:

Stark State College, North Canton

April 17, 2008:

Owens State Community College, Toledo

May 2, 2008:

Shawnee State University, Portsmouth

May 13-14, 2008:

Cuyahoga Community College, Cleveland  
Lakeland Community College, Kirtland

May 14, 2008:

Rhodes State College, Lima

May 15, 2008:

Sinclair Community College, Dayton

May 16, 2008:

University of Cincinnati, Cincinnati

May 17, 2008:

Ohio State University, Columbus

Columbus State, Columbus

### **NATIONAL BOARD EXAMINATIONS**

The National Board Examination, a written theory examination required for dental school graduation, is now administered for dentists at the Prometric Centers on an ongoing basis. Applicant must apply for the exam with the ADA and receive an eligibility letter prior to scheduling a testing appointment with Prometric.

The National Board examination was also offered at the dental hygiene schools on July 17 and December 4, 2007, and on March 25, 2008.

### **LICENSURE STATISTICS FY 2008**

|                                                          |      |
|----------------------------------------------------------|------|
| Dental licensed issued by examination.....               | 228  |
| Dental Hygiene licensed issued by examination .....      | 368  |
| Dental licenses issued by credentials .....              | 18   |
| Dental Hygiene licenses issued by credentials .....      | 7    |
| Dental Assistant Radiographers certificates issued ..... | 1729 |
| Coronal Polishing certificates issued .....              | 119  |
| Expanded Function Dental Auxiliaries registered .....    | 870  |

**LICENSEES REGISTERED TO PRACTICE AS OF JUNE 30, 2008**

|                                          |        |
|------------------------------------------|--------|
| Dentists .....                           | 6,909  |
| Dental Hygienists .....                  | 7,477  |
| Dental Assistant Radiographers.....      | 12,310 |
| Limited Resident's .....                 | 214    |
| Limited Teaching .....                   | 33     |
| Limited Continuing Education.....        | 10     |
| Coronal Polishing.....                   | 506    |
| Expanded Function Dental Auxiliary ..... | 997    |

## ENFORCEMENT STATISTICS FY 2008

### Complaints and Investigations

|                                             |     |
|---------------------------------------------|-----|
| Cases carried over from previous year ..... | 162 |
| New cases assigned.....                     | 437 |
| Total cases investigated.....               | 599 |

### Classification of Cases

|                                                 |     |
|-------------------------------------------------|-----|
| Standard of Care .....                          | 243 |
| Infection Control.....                          | 18  |
| Unlicensed practice .....                       | 15  |
| Misrepresentation .....                         | 10  |
| Drugs (selling, prescribing, giving away) ..... | 10  |
| Permitting Unlicensed Person to Practice .....  | 8   |
| Advertising.....                                | 22  |
| Impairment.....                                 | 10  |
| Immoral Conduct.....                            | 9   |
| Adverse Occurrence.....                         | 6   |
| Continuing Education.....                       | 9   |
| Renewal .....                                   | 2   |
| Licensing.....                                  | 3   |

### Charges Filed and Citations Issued

|                                    |     |
|------------------------------------|-----|
| Administrative Charges Filed.....  | 20  |
| Evidentiary Reviews .....          | 0   |
| Hearings Held .....                | 3   |
| Suspensions .....                  | 31  |
| Revocations .....                  | 0   |
| Consent Agreements .....           | 57  |
| Hearings Pending .....             | 6   |
| Warning Letters .....              | 81  |
| Infection Control Evaluations..... | 496 |
| Voluntary Surrender .....          | 4   |

**INCOME AND EXPENSE STATEMENT FY 2007****INCOME**

|                           |                              |
|---------------------------|------------------------------|
| Dental Renewal Fees ..... | \$2,249,026.00               |
| All Other Fees.....       | \$152,857.09                 |
| <b>Total Income .....</b> | <b><u>\$2,410,883.09</u></b> |

**EXPENSES****PAYROLL 100 ACCOUNT**

|                                     |                              |
|-------------------------------------|------------------------------|
| 10 Payroll .....                    | \$1,048,262.52               |
| 13 Purchased Personal Service ..... | \$125,713.58                 |
| <b>Total.....</b>                   | <b><u>\$1,173,976.10</u></b> |

**MAINTENANCE 200 ACCOUNT**

|                                     |                            |
|-------------------------------------|----------------------------|
| 21 Supplies and Materials .....     | \$8,527.88                 |
| 22 Car Rental/Lease.....            | \$32,741.51                |
| 23 Travel .....                     | \$37,399.12                |
| 24 Communications .....             | \$29,883.82                |
| 26 Maintenance and Repairs.....     | \$4,549.91                 |
| 27 Rent.....                        | \$49,143.52                |
| 28 Printing.....                    | \$31,637.09                |
| 29 General and Other Expenses ..... | \$39,219.80                |
| Outstanding Encumbered Funds.....   | \$3,949.60                 |
| <b>Total.....</b>                   | <b><u>\$237,052.25</u></b> |

**EQUIPMENT 300 ACCOUNT**

|                   |                 |
|-------------------|-----------------|
| 30 Equipment..... | <u>\$414.86</u> |
|-------------------|-----------------|

|                                              |                              |
|----------------------------------------------|------------------------------|
| <b>Total Expenses .....</b>                  | <b><u>\$1,411,443.21</u></b> |
| Difference Between Income and Expenses.....  | \$990,439.88                 |
| <b>Budget Allotment.....</b>                 | <b>\$1,437,392.00</b>        |
| Difference Between Budget and Expenses ..... | \$25,948.79                  |